

REFUND POLICY

North Florida Hoop Group does not provide refunds

Tournaments, Camps, Showcases, Leagues and Clinics – Due to the cost of venues, materials, other cost incurred with our events. There is a strict, “No refund” once the registration is paid, unless approved by North Florida Hoop Group staff.

Covid-19 statement - No refunds will be given to any individuals, teams, or spectators due to anything concerning Covid-19 or any other medical virus (illness). You are registering taken full responsibility that there are no refunds.

Exceptions

Some facility locations may change after our promotional material has been distributed for our Camps, Showcases, Clinics or Leagues. North Florida Hoop Group will attempt to notify you of the change as soon as possible! If our change in location does not work with your schedule, you may reschedule for another one of our programs or your payment will be refunded if the facility is more than 30 miles from original locations. **No refunds or credits are given for gym changes for any of our tournaments.**

If you registered through another organization, please contact the organization directly about their refund policy. North Florida Hoop Group does not pro-rate programs for missed camps, showcases, clinics, tournaments, or league games. **If any refunds or credits are given, there will be a 25% processing fee on all refunds.**

Service

North Florida Hoop Group league reserves the right to refuse service to anyone that is not in line with it's rules or company policies.